Printing

1 Touch the screen.

2 Select your language.*

3 Insert your memory card into the slot on the front of the printer.

4 Select “Print.”

5 Touch the image you want to print.

6 Touch or to set the number of prints.

7 When you finish setting and editing the image, touch .

8 After verifying the number of prints and the price, touch .

9 Ask the store clerk to enter the password.∗

Printing begins!

Supported Data Formats

JPEG (Exif 2.2.1 Baseline)
TIFF (RGB uncompressed)
BMP (24-bit Windows)
Image size: 6,400 x 4,800 pixels max.

Supported Memory Cards

“Memory Stick” Standard/
“Memory Stick PRO”/
“Memory Stick Duo” compatible
xD-Picture Card
SD Card/
MultiMediaCard
CompactFlash card
Microdrive
SmartMedia card

Caution

Before using a memory card, be sure to create a backup copy of its contents. Sony assumes no liability for lost or damaged data.

Services

Print

Lets you select and print a desired image.

Index Print

Prints an index of all the images on a memory card at reduced size.

Split Image

Prints multiple photos on a single sheet. Also handles ID photo size prints.

Border Print

Lets you select and add a border to your photo before printing.

Editing Images

For details on how to edit, see Editing Images

Print it!

Displays an enlarged view of the image.

Add s a date stamp to all images.

Make sure not to forget your prints or memory card.

* This may not be necessary in some cases.
Editing Images

You can edit images taken with a camera for even lovelier prints. Touch the button of any menu you wish.

**Crop & Rotate**

The ability to crop images down to an essential portion and to rotate them gives you the freedom to decide an image’s composition.

**Cropping an Image**

Use  or  to zoom in or out. Then, move the cropping area with  or .

**Rotating an Image**

Each time you touch  , the image rotates 90 degrees clockwise. Touch  until the image is oriented as you wish.

When finished editing, touch .

**Red Eye Reduction**

You can reduce the “red eye” effect resulting from flash photography.

1. Use  and  to position the frame displayed in the preview screen around the red eye.
2. Touch . Perform red eye reduction on one eye at a time.
3. Verify the results of the correction on the preview screen. When finished making corrections, touch .

If cropping or rotation is performed after red eye reduction, the corrections for red eye are canceled. Make sure to perform red eye reduction after cropping or rotation.

When a correction is performed, touch  to undo the correction.

Verify the results of the correction on the preview screen. When finished making corrections, touch .

**Sepia/Black & White**

You can process your prints in sepia or black and white to give them the look of old photographs.

Changes to sepia image.

Changes to black and white image.

After selecting an option, touch .

**Color Adjustment**

You can change an image’s color settings, adjusting the brightness, tint, saturation, and sharpness as you wish.

Select the item you want to adjust, and touch  or  to change the color value. To ensure the desired color adjustment, verify results in the preview screen while making adjustments.

When finished adjusting, touch .

**Reset**

Undoes your edits and resets to the original image.

**Close**

Closes the edit menu and returns to the original screen.
**Making an Index Print**

1. Touch the screen.
2. Select your language.*
3. Insert your memory card into the slot on the front of the printer.
4. Select "Index Print."
5. After verifying the number of prints and the price, touch .
6. Ask the store clerk to enter the password.*

Ask the store clerk to enter the password.*

Make sure not to forget your prints or memory card.

**Printing a Split Image**

1. Touch the screen.
2. Select your language.*
3. Insert your memory card into the slot on the front of the printer.
4. Select "Split Image."
5. Select a layout for the split image.
6. Touch the frame you want to assign the image to.
7. Select the image and touch .
8. Set the number of prints and touch .
9. After verifying the number of prints and the price, touch .
10. Ask the store clerk to enter the password.*
11. Ask the store clerk to enter the password.*
12. When you finish setting and editing the image, touch .

For details on how to edit, see Editing Images.

**Making a Border Print**

1. Touch the screen.
2. Select your language.*
3. Insert your memory card into the slot on the front of the printer.
4. Select "Border Print."
5. Select a border and touch .
6. Touch the image you want to print.
7. Touch or to set the number of prints.
8. When you finish setting and editing the image, touch .
9. After verifying the number of prints and the price, touch .
10. Ask the store clerk to enter the password.*
11. Ask the store clerk to enter the password.*

Do not remove your memory card until a message appears asking you to do so.

For details on how to edit, see Editing Images.

* This may not be necessary in some cases.

Touch to display the edit menu.

For details on how to edit, see Editing Images.

Do not remove your memory card until a message appears asking you to do so.
Replacing the Ribbon Cartridge

1. Open the side door.
2. Remove the ribbon cartridge.
3. Insert the new ribbon cartridge.
4. Close the side door.

Replacing the Paper Roll

1. Open the front door.
2. Press the paper holder release button, and remove the paper holder.
3. Open the paper holder completely by pressing the button at the top.
4. Remove the paper roll from the paper holder.
5. Pull the paper core out of the old paper roll.
6. Insert the paper core into the new paper roll.
7. Insert the paper roll into the paper holder with the arrow on the label pointing inward, and then remove the label.
8. Close the paper holder.
9. Insert the paper holder into the printer.
10. Close the front door.

Precautions

- Immediately after printing, the thermal head inside the unit will be hot. When loading a cartridge, do not insert your hand into the ribbon cartridge access opening, to prevent the risk of burns.
- Always use a designated print pack.
- Be sure to replace both the ribbon cartridge and the paper roll as a set.
- Do not touch the printing surface of the paper roll or the ink on the ribbon cartridge. Fingerprints and other pollutants can lead to reduced print quality.

* Make sure to fully remove all labels from the paper roll.
## Troubleshooting

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Cause/Remedy</th>
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| Image data cannot be read. | A mounted memory card does not contain any data.  
  → Insert a memory card that contains image data.  
  Data has been recorded on a memory card in a format that the unit does not recognize.  
  → Be sure to store image data in a format that the unit can recognize.  
  The memory card may not be properly inserted.  
  → Make sure that the memory card is fully inserted.  
  The memory card may not be inserted in the correct direction.  
  → Set the memory card in the direction shown on the operation screen. |
| Display not on or difficult to see. | Depending on the display angle, the display may not be visible or may be difficult to see.  
  → The display angle can be adjusted. Adjust the angle of the display to improve the display appearance. |
| There is a white margin on the printed image. | The print position may not be correct.  
  → Adjust the print position on the administration screen. |
| Paper roll was loaded, but “no paper” message appears. | Paper roll may not have been loaded correctly.  
  → Ensure that paper roll is loaded correctly. |
| Ribbon cartridge was loaded, but “no ribbon cartridge” message appears. | Ribbon cartridge may not have been loaded correctly.  
  → Ensure that ribbon cartridge is loaded correctly. |
| Out of paper message appears, but there is still paper in the unit. | This is not a defect. Some spare paper will be left over.  
  → Remove the leftover paper and load a new ribbon cartridge and paper roll. |
| Power does not switch on. | The power cord may not be connected.  
  → Make sure that the power cord is connected.  
  The on/standby button may not have been pressed correctly.  
  → Make sure that the on/standby button has been fully depressed. |
| The unit does not switch to standby. | The unit may still be doing processing.  
  → Wait a few moments for the unit to stop processing.  
  An abnormal condition may have caused the unit to stop responding.  
  → Disconnect the power cord from the power outlet. Then reconnect the power cord, and press the on/standby button. |
| Cannot load paper roll. | Are you trying to load 2UPC-C13, C15 while adaptors are mounted in the paper holder?  
  → Remove the adaptors and then load the paper roll. |