

SONY[®]

Network Video Recorder
Standard Edition
HAW-SIBU
Version 2017-R2 Rev.C

Clean Installer Release Note

Revision 3 (20 November 2019)

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1 Applicable model/version

The clean installer of Network Video Recorder Standard edition HAW-SIBU version 2017-R2 Rev.C is applicable for:

- Network Video Recorder Standard edition HAW-SIBU, all versions

Note that the clean installer can not be used for version(s) other than the above.

2 Important notice

- Adjusting audio recording buffer length

The parameter “MaxQueueLength” in the file “C:\ProgramData\Sony\Sony Surveillance\debug.ini” needs to be set to “250” MANUALLY to prevent unexpected recording failure. Refer to the document “Tips and Troubleshooting” for detailed instructions.

- Workaround for clean-installing HAW-SIBU in German, French or Spanish

Special workaround needs to be applied for clean-installing HAW-SIBU in German, French or Spanish. Refer to the document “Tips and Troubleshooting” for detailed instructions.

3 Highlights

- Network video management system update:

Standard edition version 2017-R2 (Device pack version 9.1b included)

- Driver update:

AHCI Compatible RAID Controller driver M9215 version 0.0.34.15

Intel HD Graphics driver version 10.18.10.4885

- Software component update:

RAID Configuration Tool version 0.00.0320.34

Hardware monitoring components generation 2nd

Internet Explorer version 11

Windows updates as of 22 March 2018 (KB numbers are shown as follows)

- KB2736422
- KB2742599
- KB2912390
- KB3035126
- KB3042058
- KB3072305
- KB3074543
- KB3078601
- KB3122648
- KB3126587
- KB3127220
- KB3138612
- KB3138910
- KB3139398
- KB3139914
- KB3156016
- KB3156019
- KB3159398
- KB3161949
- KB3161958
- KB3177467
- KB4019990
- KB4040980
- KB4054518

- Hotfix for the “Shutdown-of-Death” problem in the previous installer, 2017-R2 Rev.A:

Enclosure firmware version 0.00.0033.97 or later

- Hotfix for the “Kernel memory leak” problem in the previous installer, 2017-R2 Rev.A and 2017-R2 Rev.B:

RAID status management module version 0.02.2060.14

Revision History

Revision	Date	Description
Revision 1	25 June 2018	First release; Version 2017-R2 Rev.A
Revision 2	15 August 2019	Second release; Version 2017-R2 Rev.B
Revision 3	20 November 2019	Third release; Version 2017-R2 Rev.C

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