

SONY

Network Video Management System

Enterprise Edition 2018 R1

Getting Started Guide - Single Computer Installation

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This product may make use of third party software for which specific terms and conditions may apply. When that is the case, you can find more information in the file `3rd_party_software_terms_and_conditions.txt` located in your surveillance system installation folder.

About this guide

This single computer installation guide for Network Video Management System VMS serves as a point of reference to getting started with your system. The guide helps you perform the basic installation of your system and to verify connections between clients and server.

The guide has checklists and tasks that help you get started with the software and prepare you for working with the system.

For detailed feature descriptions and procedures for configuration and maintenance, download the Network Video Management System Enterprise Edition manual from the Sony website (<http://www.sony.net/CameraSystem/NVMS/Manuals>).

Remember to check the Sony website (<http://www.sony.net/CameraSystem/NVMS/Software>) for updates to make sure you install the most recent version of the software.

About licenses

You have purchased at least two types of licenses:

Base licenses: One for the VMS product.

Hardware device licenses: A certain number of hardware device licenses. Every hardware device with an IP address that you add to your system requires a hardware device license. You do not need hardware device licenses for speakers, microphones, or input and output devices attached to your device with the IP address.

For more information, see the list of supported hardware on the Sony website (<http://www.sony.net/CameraSystem/NVMS/Technical-documents>). If you want to use the video push feature in NVMS Mobile, you also need one hardware device license per mobile device or tablet that should be able to push video to your Network Video Management System system. If you are short of hardware device licenses, you can disable less important hardware devices to allow new hardware devices to run instead.

The software license file also includes information about your licenses for Network Video Management System Smart Wall.

When you have installed the various system components, configured the system, and added recording servers and cameras through the Management Client, the surveillance system runs on temporary licenses which need to be activated before a certain period ends. This is known as the grace period. Once the installation is complete, you can get an overview of your licenses for all installations with this SLC on the Management Client **Basics > License Information** page.

Sony recommends that you activate your licenses before you make the final adjustments. If you do not activate your licenses before the grace period expires, all recording servers and cameras without activated licenses stop sending data to the surveillance system.

Getting started checklist

Follow the checklist below to ensure that you carry out the steps of your installation in the right order.

<input type="checkbox"/>	Prepare servers and network	<ul style="list-style-type: none"> • A new and fully updated Microsoft Windows® installation • Microsoft® .NET 4.5.1 framework or higher installed • Microsoft® .NET 3.5 SP1 framework installed • Assign static IP addresses or make DHCP reservations to all system components
<input type="checkbox"/>	About virus scanning	<ul style="list-style-type: none"> • Exclude specific file types and folders
<input type="checkbox"/>	Prepare cameras and devices	<ul style="list-style-type: none"> • Make sure camera models and firmware are supported by the Network Video Management System system • Cameras must be connected to the network and you can access them from the computer where you install your system
<input type="checkbox"/>	Register your Software License Code	<ul style="list-style-type: none"> • Go to the Sony website (http://www.sony.net/CameraSystem/NVMS/Manuals) and register your SLC. See the license guide on our website (http://www.sony.net/CameraSystem/NVMS/Manuals). • Obtain the .lic-file
<input type="checkbox"/>	Download the installation files	<ul style="list-style-type: none"> • Go to Sony website (http://www.sony.net/CameraSystem/NVMS/Software) and download the relevant installation file
<input type="checkbox"/>	Install your system	<ul style="list-style-type: none"> • Detailed description of a single computer installation (see "Install your system" on page 10)
<input type="checkbox"/>	Install clients on other computers	<ul style="list-style-type: none"> • Install Network Video Management System Smart Client (on page 13) • Install the Management Client (on page 15)

Before you start installation

Sony recommends that you go through the requirements described in the next sections, before you start the actual installation.

Prepare your servers and network

Operating system

Make sure that all servers have a clean installation of a Microsoft Windows operating system, and that it is updated with all the latest Windows updates.

For information about the **minimum** system requirements to the various components of your system, go to the Sony website (<http://www.sony.net/CameraSystem/Product-info>).

Microsoft® .NET framework

Check that all servers have Microsoft .NET 4.5.1 framework or higher installed.

Check that the server targeted for the management server installation has Microsoft .NET 3.5 SP1 framework installed. This is a requirement for the SQL server.

Network

Assign static IP addresses or make DHCP reservations to all system components and cameras. To make sure that sufficient bandwidth is available on your network, you must understand how and when the system consumes bandwidth. The main load on your network consists of three elements:

- Camera video streams
- Clients displaying video
- Archiving of recorded video

The recording server retrieves video streams from the cameras, which results in a constant load on the network. Clients that display video consume network bandwidth. If there are no changes in the content of the client views, the load is constant. Changes in view content, video search, or playback, make the load dynamic.

Archiving of recorded video is an optional feature that lets the system move recordings to a network storage if there is not enough space in the internal storage system of the computer. This is a scheduled job that you have to define. Typically, you archive to a network drive which makes it a scheduled dynamic load on the network.

Your network must have bandwidth headroom to cope with these peaks in the traffic. This enhances the system responsiveness and general user experience.

About virus scanning

The Network Video Management System software contains a database and as with any other database you need to exclude certain files and folders from virus scanning. Without implementing these exceptions, virus scanning uses a considerable amount of system resources. On top of that, the scanning process can temporarily lock files, which could result in a disruption in the recording process or even corruption of databases.

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When you need to perform virus scanning, do not scan recording server folders that contain recording databases (by default C:\mediadatabase\, as well as all subfolders). Also, avoid performing virus scanning on archive storage directories.

Create the following additional exclusions:

- File types: .blk, .idx, .pic
- Folders and subfolders:
 - C:\Program Files\Sony
 - C:\Program Files (x86)\Sony
 - C:\ProgramData\Sony

Your organization may have strict guidelines regarding virus scanning, but it is important that you exclude the above folders and files from virus scanning.

For a detailed description of ports and processes to exclude from network scanning, download the Network Video Management System Enterprise Edition Administrator manual from the Sony website (<http://www.sony.net/CameraSystem/NVMS/Manuals>).

Prepare cameras and devices

Make sure your cameras and devices are supported

On the Sony website, you can find a detailed list of supported devices and firmware versions (<http://www.sony.net/CameraSystem/NVMS/Technical-documents>). Sony develops unique drivers for devices or device families, and generic drivers for devices based on standards like ONVIF, or devices that use the RTSP/RTP protocols.

Some devices that use a generic driver and that are not specifically listed as supported may work, but Sony does not provide support for such devices.

Verify that you can access the camera over the network

The recording server must be able to connect to the cameras. To verify that, connect to your cameras from a browser or the software that came with your camera, on the computer where you want to install the Network Video Management System system. If you cannot access a camera, the Network Video Management System system cannot access the camera either.

Note: For security reasons, Sony recommends that you change camera credentials from their manufacturer defaults.

Instead of accessing the device with the vendor supplied software, you can use the Windows ping utility.

See the camera's documentation for information about network configuration. If your system is configured with default port settings, you must connect the camera to HTTP port 80. You can also choose to change the default port settings.

Important: If you change the default credentials for a camera, remember to use these when you add the camera to the system.

Register Software License Code

Before you install, you must have the name and location of the software license file that you received from Sony.

Sony recommends that you register your SLC before installation. See the license guide on our website (<http://www.sony.net/CameraSystem/NVMS/Manuals>).

Install your system

The **Single Computer** option installs all server and client components on the current computer. The recording server is authorized, so you are ready to use the system directly after installation.

The recording server scans your network for hardware. Discovered devices are added automatically to your system. Cameras are preconfigured in views, and a default operator role is created. After installation, Network Video Management System Smart Client opens and you are ready to use the system.

Microsoft® IIS is automatically installed during the process. Afterwards, you may be prompted to restart your computer. Do so and after restart, depending on your security settings, one or more Windows security warnings may appear. Accept these and the installation completes.

Note: If you upgrade from a previous version of the product, the system does not scan for cameras, or create new views and operator roles.

1. Download the software from the Internet (<http://www.sony.net/CameraSystem/NVMS/Software>) and run the `Sony - Network VMS Enterprise Edition Products 2018 R1 System Installer.exe` file from the location where you saved it.
2. The installation files unpack. Depending on your security settings, one or more Windows® security warnings appear. Accept these and the unpacking continues.
3. When done, the **Sony Network Video Management System Enterprise Edition** dialog box appears,
 1. Select the **Language** to use during the installation (this is **not** the language your system uses once installed, this is selected later). Click **Continue**.
 2. Read the Sony End-user License Agreement. Select the **I accept the terms in the license agreement** check box and click **Continue**.
 3. In **Type the location of the license file**, enter your license file from your Network Video Management System provider. Alternatively, use the browse function to locate it. The system verifies your license file before you can continue. Click **Continue**.
4. Select **Single computer**.

A list of components to install appears (you cannot edit this list). Click **Continue**.
5. In the **Specify recording server settings** window, do the following:
 1. In the **Recording server name** field, enter the name of the recording server. The default is the name of the computer.
 2. The **Management server address** field shows the address and port number of the management server: localhost:80.
 3. In the **Select your media database location** field, select the location where you want to save your video recording. It is recommended that you save your video recordings in a separate location from where you install the program. The default location is the drive with the most space available.
 4. In **Retention time for video recordings**, define how long you want to save the video recordings. You can enter from between 1 and 999 days, where 7 days is the default retention time.
 5. Click **Continue**.
6. In the **Select file location and product language** window, do the following:

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1. In the **File location** field, select the location where you want to install the program.
2. In **Product language**, select the language in which your Network Video Management System product should be installed.
3. Click **Install**.

The software now installs.

7. When the installation is complete, a list shows the applications that are installed on the computer.
Click **Continue** to add hardware and users to the system.

Note: If you click **Close** now, you bypass the configuration wizard and the Network Video Management System Management Client opens. You can make configurations such as add hardware and users to the system in the Management Client.

8. In the **Enter user names and passwords for hardware** window, enter the user names and passwords for hardware that you have changed from the manufacturer defaults.

The installation program will scan the network for these hardware as well as hardware with manufacturer default credentials.

Click **Continue**.

9. In the **Select the hardware to add to the system** window, select the hardware that you want to add to the system. Click **Continue**.

10. In the **Configure the devices** window, you can give the hardware useful names by clicking the edit icon next to the hardware name. This name is then prefixed to the hardware devices.

Expand the hardware node to enable or disable the hardware devices, such as cameras, speakers and microphones.

Note: Cameras are enabled by default, and speakers and microphones are disabled by default.

Click **Continue**.

11. In the **Add users** window, you can add Windows users and basic users. These users can have either the Administrators role or the Operators role.

Define the user and click **Add**.

When you are done adding users, click **Continue**.

When the installation and initial configuration are done, the **Configuration is complete** window appears, where you see:

- A list of cameras and devices that are added to the system
- A list of users who are added to the system
- Addresses to the Network Video Management System Web Client and NVMS Mobile client, which you can copy and share with your users

When you click **Close**, the Network Video Management System Smart Client opens and is ready to use.

Download the latest Network Video Management System Device Pack

A device pack is a set of drivers that is installed with your Network Video Management System system to interact with your devices. A device pack is installed on the recording server. Sony adds support for new devices and firmware versions on an ongoing basis, and releases device packs every two months on average. A device pack is automatically included when you install the Network Video Management System system. To get the latest device pack, manually check for newer versions to download and install.

To update your device pack after installation, go to the download section of the Sony website (<http://www.sony.net/CameraSystem/NVMS/Software>) and download the relevant installation file.

If your system uses very old cameras, you may need to download the device pack for legacy devices.

Install clients

You can access your Network Video Management System system from other computers via the clients. The following steps will help you download and install Network Video Management System Smart Client used for viewing video and the Management Client used for configuring and managing the system on other computers.

Install Network Video Management System Smart Client

The Network Video Management System system has a built-in public installation webpage. From this web page, you can download and install Network Video Management System Smart Client on any other computer on the network.

1. To access the public installation webpage, enter the following URL in your browser: `http://[computer address]/installation/`

[computer address] is the IP address or host name of the Network Video Management System VMS computer.
2. Click **All Languages** and run the downloaded file.
3. Click **Yes** to all warnings. Unpacking starts.
4. Select the language for the installer and then click **Continue**.
5. Read and accept the license agreement. Click **Continue**.
6. Select the installation type. Click **Typical** to choose the default values and start the installation.
7. Open Network Video Management System Smart Client. The Network Video Management System Smart Client login dialog box appears.
8. Specify the host name or the IP address of your Network Video Management System VMS computer in the **Computer** field.
9. Select authentication, type your user name and password. Click **Connect** and Network Video Management System Smart Client opens.
10. You can verify the default views or add new views: In **Setup** mode, add a group and then a view to this group.
11. Add a camera to one of the view items by dragging and dropping it into a view item and click **Setup** again.

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7. The installation is complete. A list of successfully installed components is displayed. Click **Close**.
8. Click the icon on the desktop to open the Management Client.
9. The Management Client login dialog appears.
10. Specify the host name or the IP address of your management server in the **Computer** field.
11. Select authentication, type your user name and password. Click **Connect**. The Management Client launches.

To read in details about the features in the Management Client and what you can accomplish with your system, click **Help** in the tools menu.

Management Client overview

1. Tools menu
2. Shortcut icons
3. Site navigation pane
4. Overview pane
5. Video preview
6. Properties
7. Properties tabs

System scaling

To enable scaling of up to thousands of cameras across multiple sites, the system consists of several components that handle specific tasks. You have installed all components on a single server. Alternatively, you can install the components on separate dedicated servers to scale and distribute the load.

Depending on hardware and configuration, smaller systems with up to 50-100 cameras can run on a single server. For systems with more than 100 cameras, Sony recommends that you use dedicated servers for all or some of the components.

Not all components are needed in all installations. You can always add components later. Such components could be additional recording servers or mobile servers for hosting and providing access to NVMS Mobile clients and Network Video Management System Web Client.

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