

SONY®

Digital Photo Printer Basic Operation Guide

Quick Print Mode



UP-CR20L

► Supported Data Formats

- JPEG(Exif 2.2.1 Baseline)
- TIFF(8-bit Uncompressed)
- BMP(24-bit Windows)
- Image size : 8,000 X 6,000 pixels max.

► Supported Memory Cards

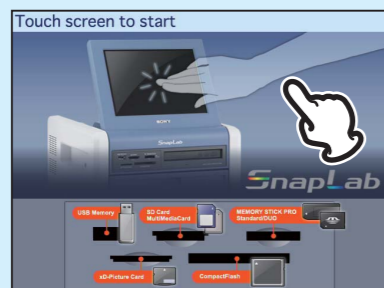
- | | | |
|-----------------------------------|---------------------|--|
| - Memory Stick PRO (Standard/Duo) | - MultiMediaCard | - CD-R/RW, DVD-R/RW |
| - xD-Picture Card | - CompactFlash Card | (DVD+R/RW and DVD-RAM are not supported) |
| - SD Card (Standard/mini) | - Microdrive | |
| | - USB Memory | |

Caution

Before using a memory card, be sure to create a backup copy of its contents. Sony assumes no liability for lost or damaged data.

Select & Print

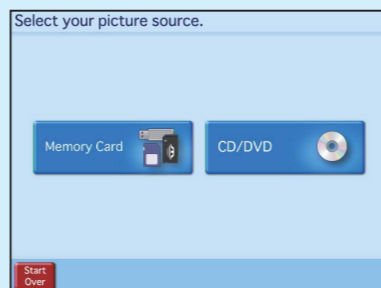
1 Touch the screen.



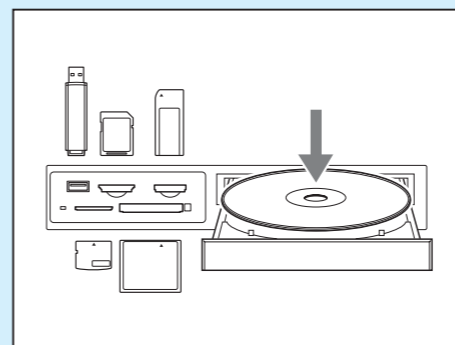
2 Select your language.*



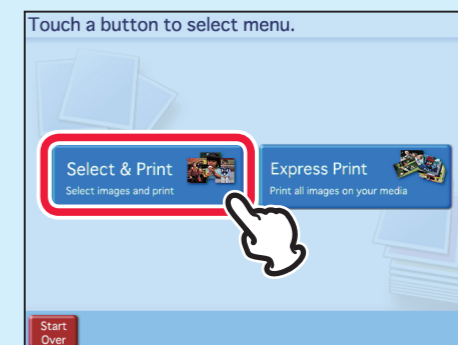
3 Select your picture source (Memory Card or CD/DVD).*



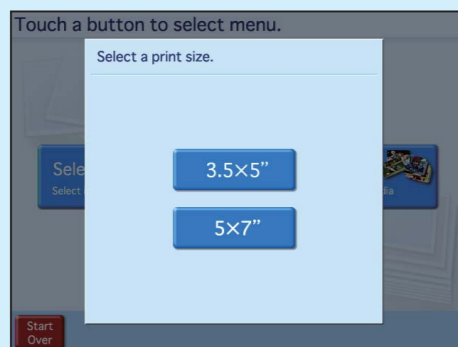
4 Insert your memory card or disc.



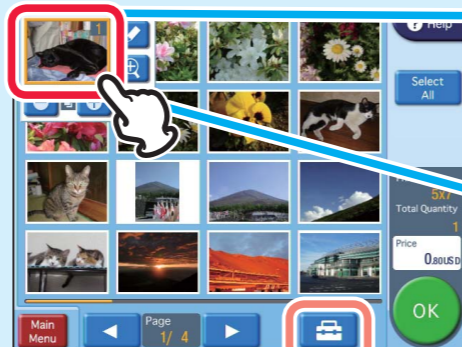
5 Select "Select & Print."



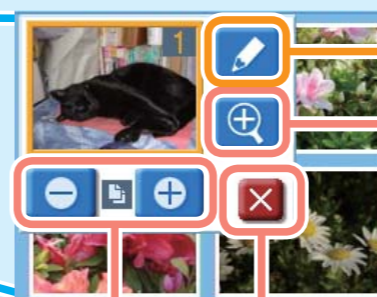
6 Select the print size.*



7 Touch the image you want to print.

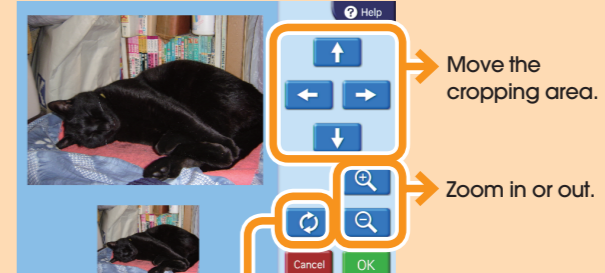


Sets the print finish (glossy or matte) and whether or not to print dates or show file names.



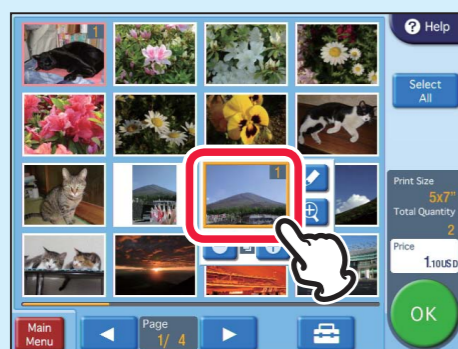
Displays an enlarged view of the image.
Closes the popup display.
Sets the number of prints.

Crop & Rotate

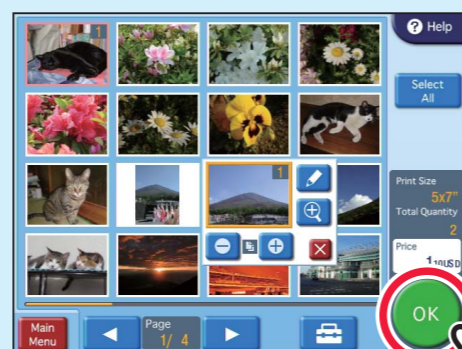


Move the cropping area.
Zoom in or out.
Rotate the image 90 degrees clockwise.

8 Select any other images that you want to print.



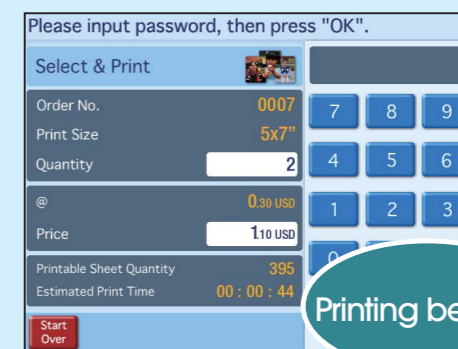
9 When you finish setting and editing the image, touch "OK."



10 After verifying the number of prints and the price, select the print finish (glossy or matte) and touch "Print Start."



11 Enter the password.*



Printing begins!

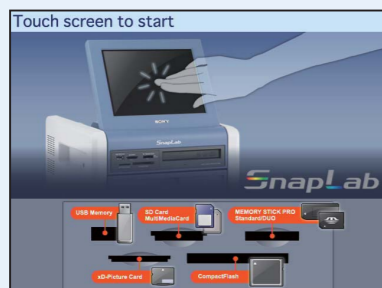
Do not remove your memory card until a message appears asking you to do so.

Make sure not to forget your prints or memory card.

* This may not be necessary in some cases.

Express Print

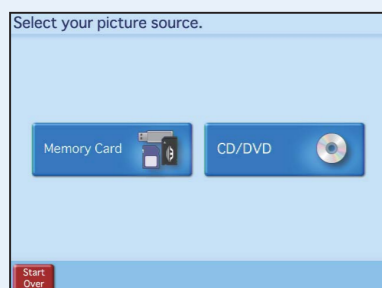
1 Touch the screen.



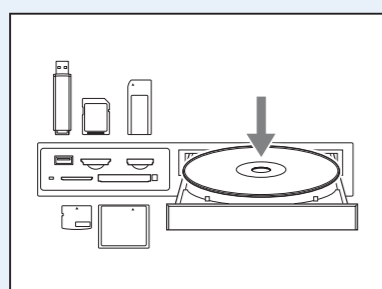
2 Select your language.*



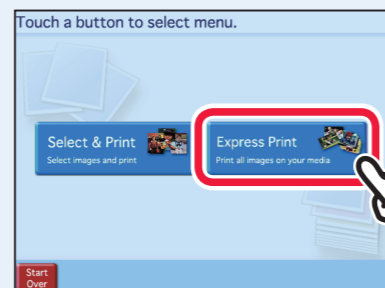
3 Select your picture source (Memory Card or CD/DVD).



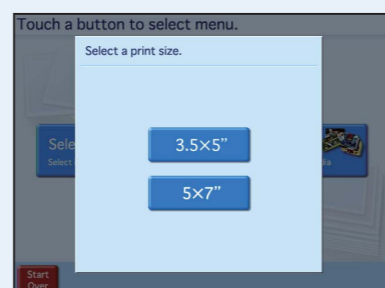
4 Insert your memory card or disc.



5 Select "Express Print."



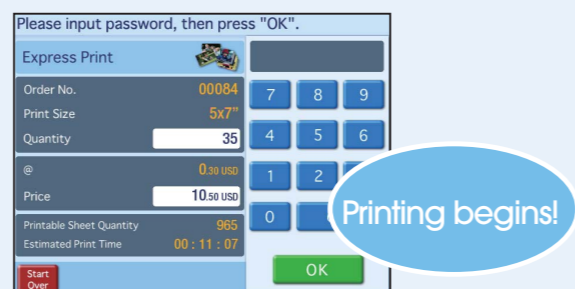
6 Select the print size.*



7 After verifying the number of prints and the price, select the print finish (glossy or matte) and touch "Print Start."



8 Enter the password.*



Do not remove your memory card until a message appears asking you to do so.

Make sure not to forget your prints or memory card.

* This may not be necessary in some cases.



Maintenance Guide — For Store Clerks —

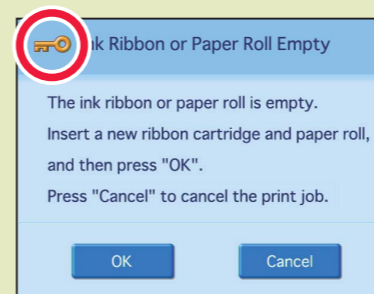
Precautions

- Be sure to replace both the ink ribbon and the paper roll as a set.
- Immediately after printing, the thermal head inside the unit will be hot. When loading the ink tray, do not insert your hand into the opening of the unit, to prevent the risk of burns.
- Always use a designated print pack.
- Do not touch the printing surface of the paper roll or the ink ribbon. Fingerprints and other pollutants can lead to reduced print quality.

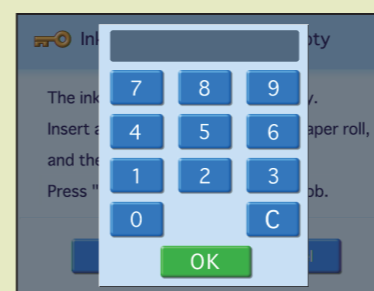
Replacing the Paper Roll and Ink Ribbon

Unlocking the Ribbon Door

1 Touch the top left corner of the error message screen twice in succession.



2 Enter the administrator password using the numeric keypad, and touch **OK**.



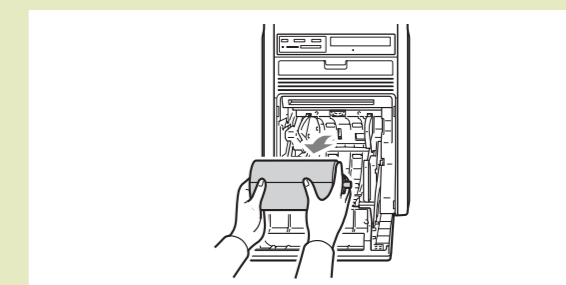
The ribbon door unlocks.

Replacing the Paper Roll

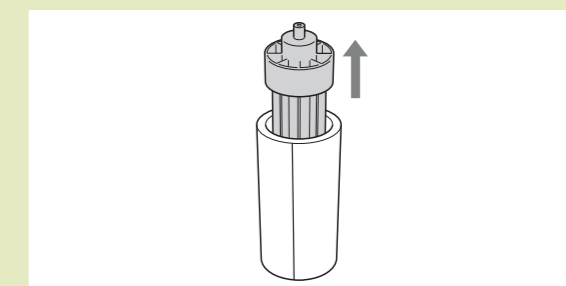
1 Open the paper door.



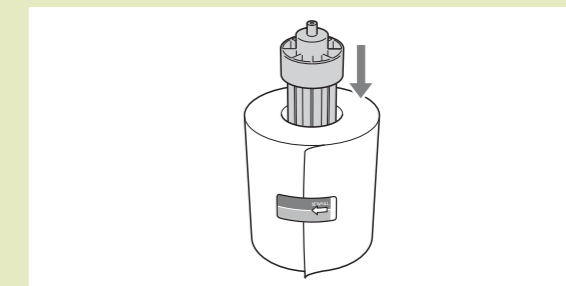
2 Remove the paper roll.



3 Pull the paper core out of the old paper roll.

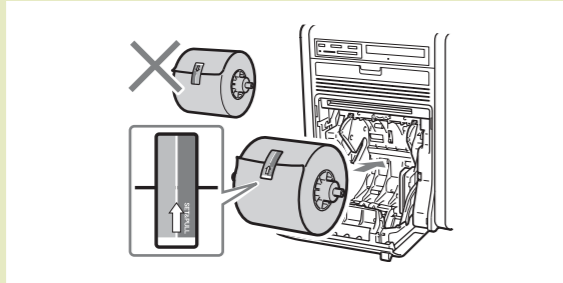


4 Insert the paper core into the new paper roll.



? Troubleshooting

- 5** Load the paper roll.
* Be sure to load the paper roll with the arrow on the seal pointing inside the unit.

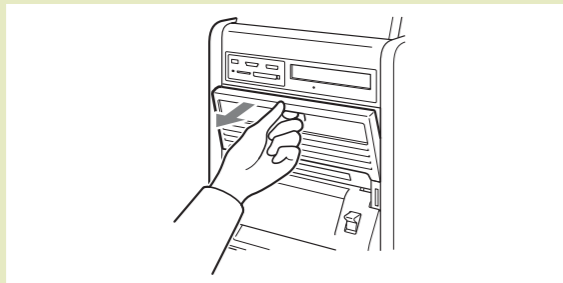


- 6** Remove the seal affixed to the paper roll.
* Be sure to remove the seal completely. In addition, remove the seal slowly to avoid leaving parts of the adhesive on the paper.

- 7** Close the paper door.

Replacing the Ink Ribbon

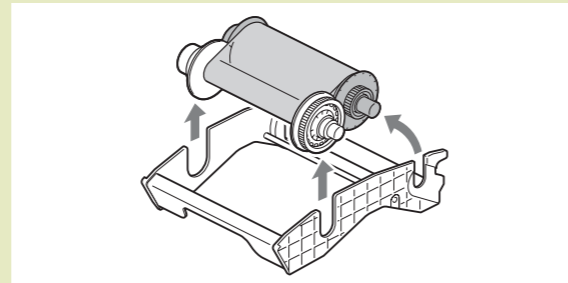
- 1** Open the ribbon door.



- 2** Remove the ribbon tray.

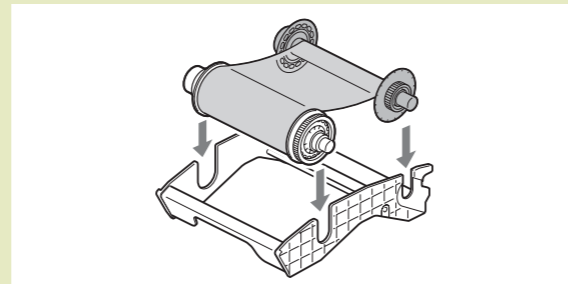


- 3** Remove the ink ribbon.



- 4** Detach the white spool of the ink ribbon from the black spool.

- 5** Gently unravel the ribbon without loosening it, and place it in the ribbon tray.



- 6** Hold the center of the ribbon tray, and load it into the unit.



- 7** Close the ribbon door.



Symptom	Cause/Remedy
The printer does not feed the correct amount of paper automatically when you close the paper door and ribbon door after loading the paper roll and ink ribbon.	The printer may be turned off. → Turn on the printer. The paper roll may have been loaded with its left and right sides reversed. → Load the paper roll in the proper direction.
Cannot load ink ribbon.	You may be trying to load the ink ribbon spools into the wrong holders. → Load each spool into its proper holder on the ribbon tray.
Cannot load paper roll.	You may be trying to load a printing pack that is 152 mm (6 inches) in width (2UPC-R204/C26/R206 series) while the paper adapters are attached. → Remove the adapters and then load the paper roll.
Paper roll was loaded, but "no paper" message appears.	Paper roll may not have been loaded correctly. → Ensure that paper roll is loaded correctly.
Ink ribbon was loaded, but "no ink ribbon" message appears.	Ribbon may not have been loaded correctly. → Ensure that ribbon is loaded correctly.
Out of paper message appears, but there is still paper in the unit.	This is not a defect. Some spare paper will be left over. → Remove the leftover paper and load a new ink ribbon and paper roll.
There is a white margin on the printed image.	You may be trying to load a printing pack that is 127 mm (5 inches) in width (2UPC-R203/R205 series) without the paper adapters attached. → Attach the paper adapters.
A vertical white stripe appears on the printout.	Dust may have accumulated on the thermal head. → Clean the interior of the printer.

Symptom	Cause/Remedy
Display not on or difficult to see.	Depending on the display angle, the display may not be visible or may be difficult to see. → The display angle can be adjusted. Adjust the angle of the display to improve the display appearance.
Image data cannot be read.	A mounted memory card does not contain any data. → Insert a memory card that contains image data. Data has been recorded in a format that the unit does not recognize. → Be sure to store image data in a format that the unit can recognize. The memory card may not be properly inserted. → Make sure that the memory card is fully inserted. The memory card may not be inserted in the correct direction. → Set the memory card in the direction shown on the operation screen.

SONY[®]

Distributed by

MK10574V1PSG09MAR

© 2009 Sony Corporation. All rights reserved.
Reproduction in whole or in part without written permission is prohibited.
Features and specifications are subject to change without notice.
Sony is a registered trademark of Sony Corporation.
Memory Stick, Memory Stick Duo, Memory Stick PRO, Memory Stick PRO Duo, Print by Sony, Snap Lab and Pro Matte are trademarks of Sony Corporation.
All other trademarks are the property of their respective owners.